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STATE OF MICHIGAN DEPARTMENT OF INSURANCE AND FINANCIAL SERVICES OFFICE OF CREDIT UNIONS DENICE SCHULTHEISS DIRECTOR

ANITA G. FOX DIRECTOR

DATE: September 02, 2021

LETTER NO.: 2021-CU-02

TO: The Board of Directors and Management of Michigan State-Chartered

Credit Unions

SUBJECT: Office of Credit Unions Contact Information Changes

This letter supersedes Credit Union Letters 2015-CU-02 and 2014-CU-03.

As there have been several changes in key contacts within the Office of Credit Unions and required reporting items, for your convenience, the following summarizes key contacts and reporting requirements:

| Office of Credit Unions (OCU) | Telephone # | E-mail Address |
|-------------------------------------|--------------|---------------------------|
| OCU Main Line | 517-284-8821 | DIFS-OCU@michigan.gov |
| OCU Fax | 517-284-8846 | |
| OCU Director Denice Schultheiss | 517-284-8618 | schultheissd@michigan.gov |
| CORA Manager Sarah Stevenson | 517-284-8617 | stevensons7@michigan.gov |
| Mail: Attn: Office of Credit Unions | | |
| 530 W Allegan 7 th floor | | |
| PO Box 30220 | | |
| Lansing, MI 48909-7720 | | |

Various statutes prescribe required reporting to the Director for Michigan state-chartered credit unions. The purpose of this letter is to summarize the basic statutory reporting and provide the industry a reference tool to aid in ensuring the ongoing compliance of Michigan chartered credit unions. While not inclusive of *all* instances where Director approval is required, the attached table summarizes frequently applicable requirements. If a question arises which cannot be answered by this communication or by other resources on the DIFS website, please reach out to this office so we may assist you. For items related to corporate activities (merger, bylaw amendments, dissolution, conversion, etc.) please contact the Corporate Activities (CORA) Manager.

In summary, to comply with the mandatory reporting to the Director required by Section 218 of the MCUA, each credit union must maintain accurate information on the NCUA Credit Union Online application **AND** notify OCU on credit union letterhead of any changes to the board; supervisory, credit and audit committees; the general manager, CEO or other executive

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management persons; and physical credit union locations. All contact information for the above listed persons should also be kept up-to-date. Management is encouraged to revisit the credit union's NCUA Online Profile to verify contact information (including phone numbers and email addresses) for all officials and executive management. Reporting through the NCUA Credit Union Online application must also comply with the NCUA 5300 and Profile filing instructions.

Required letterhead notifications to OCU referenced throughout this document can be provided through fax, USPS mail, or by PDF emailed to DIFS-OCU@michigan.gov. Institutions submitting notifications via email must ensure appropriate safeguards to protect any confidential information. Further, it remains the institution's responsibility to confirm OCU receipt and, if email submission is unsuccessful, utilize an alternate delivery method prescribed.

Failure to provide notification as required or timely application for Director approval, when necessary, could result in a violation of the MCUA and subject the institution to potential fines, penalties, or regulatory actions prescribed within the MCUA.

The Michigan Office of Credit Unions remains committed to serving and protecting Michigan residents and ensuring the soundness of Michigan's credit union industry.

Sincerely,

Denice Schultheiss, Director Office of Credit Unions

| MCUA | Reporting Item | MCUA Reporting Mandate | Additional instructions, notes and recommendation |
|--------------------|--|---|--|
| 201(1) & 201(4) | Quarterly Financial Condition | As required by the Director | Must comply through timely quarterly 5300s, items as required during exams or at any time, and all other required reporting items under the MCUA. (MCUA prescribes \$100 daily fines and/or potential revocation of charter for delinquency). |
| <u>218(1)</u> | Any other reporting required by the Director | As due (at least 30 days after notice to credit union) | Must comply as required in the individual Director's correspondence. (MCUA prescribes potential \$1,000 daily late fines). |
| 221(4) | Closure of principal place of business or 1 or more branches | No timeframe specified | Must report on Credit Union Letterhead specifying the period to be closed (emergency) or closing date (if permanent). Report as soon as practicable, per 221(4) and 218(1). Credit union must also promptly update their online profile. |
| 304(1)* | Change in location of principal place of business | At least 7 days prior to the change in location | Must report on Credit Union Letterhead: include new street & mailing address, and effective date of the change. Notify OCU if a corresponding change is needed to the Certification of Organization or the credit union's bylaws. Credit union must also promptly update their online profile. |
| <u>304(2)*</u> ** | Reporting names and titles of officials and senior management employees | Within 7 days of any change in officials or senior management employees | Must report on Credit Union Letterhead: include the details and effective date of the change. Credit union must also fully and promptly update their online profile with all current contact details. |
| 304(3)* | Establishment of a branch. | Prior to establishment. | Must report on Credit Union Letterhead: include the effective/opening date and location of the new branch. Must also promptly update their online profile. |
| <u>304(5)</u> * | Use of Assumed Name | At least 30 days before use | Must apply/notify using Form 2340 including proposed effective date and related board minutes. Note: May be denied or right terminated by the Director at any time. |
| 305(1)(a) | Storage of books and records at a location other than the principal place of business. | Prior to establishment of storage site. | Must report on Credit Union Letterhead for either of these sections. Regardless, books and records must be available at principal location within three business days of Director's request. |
| 305(1)(c) | Storage of books and records at a foreign branch. | | Credit Union must provide Director copies of the statute from that state if removal of records is prohibited. |
| 341(6)** | Names and addresses of members of the Board, Supervisory and Credit Committees. | Within 30 days of election (or 7 days of change in address). | (Changes at any other time than election at the annual meeting trigger the 7-day requirement of 304(2).) Credit union must also fully update their online profile. |
| 342(6)(e)** | Notification of suspension of a board member and cause of the suspension. | Within 3 days of suspension. | Must report on Credit Union Letterhead: include copy of pertinent meeting minutes. Credit union must also update their call report profile. |
| 401(2)(nn) | Establishing Charitable Donation accounts | Prior to establishing charitable donation accounts | Must report on Credit Union Letterhead: include sufficient detail in the notification to demonstrate compliance with 401(2)(nn). Copy your examiner. |

^{*}May require prior Director approval.

**May require NCUA or OCU approval under NCUA R&R 701.14 or outstanding regulatory actions